



RWD CORPORATE SNAPSHOT

- District of Columbia Certified Business Enterprise (CBE)
- Maryland Department of Transportation (MDOT) Certified Minority Business Enterprise (MBE)
- CAGE Code: 5D5K8
- UID: M1RKCPJ88977
- GSA Multiple Award Schedule Contract: 47QTCA19D008854151S: Information Technology Services; 561210FAC: Facilities Maintenance & Management
- Prime Contractor with CONUS and OCONUS experience
- Oasis+ Small Business Facilities, contract number: 47QRCA25DS429
- Seaport-NxG contract number: N00178-21-D-9409

OVERVIEW

RWD Consulting, LLC (RWD) brings over 21 years of experience providing information technology services to government and private industry. Our experienced IT professionals include senior software developers, database system administrators, system analysts, business analysts, program and project managers, Human Centered Design (HCD), UX/UI designers, DHS Trusted Tester 508 expertise and technical writers and trainers. Our team is agile, responding timely to customer needs and challenges.

AREAS OF EXPERTISE

- Application and Web Development
 - SharePoint Development
 - Systems Management
- Training and Development
 - Webex and OLC Agency Wide Training
- Data Center Operations
 - Network Operations
 - IT Service Management (ITSM)
 - Infrastructure Management
 - Video Teleconference (VTC)
- Business Process Engineering
 - Solution and System Architecture
 - Change Management Processes
 - Process Modeling
 - Process Improvement
 - Business Analytics
- Cybersecurity/Information Security
 - Information Assurance
 - Risk Management Framework (RMF)
 - Information Systems Security Management
 - Data Loss Prevention (DLP)

FEATURED PROJECTS

IT Support Services for the Naval Medical Readiness Logistics Command (NMRLC) Detachment (DET)

RWD provides comprehensive IT Support Services in support of the Naval Medical Readiness Logistics Command (NMRLC) Detachment (DET). Our team supports the mission of the NMRLC DET in the delivery of patient-centered logistics solutions for military medicine to include:

Systems Administration:

Delivering comprehensive support for the NMRLC systems and servers entails maintenance, configuration, hardware and software installation, user account management, problem resolution, user training, participation in research and development, and monitoring of various activities such as installation, configuration, testing, and troubleshooting.

End User Support Services/IT Help Desk Support Services:

Providing technical support for PCs, printers, laptops, cell phones, and peripheral devices, including assistance with software configurations, troubleshooting network and hardware/software issues, interfacing with network services and applications development, and integrating help desk support services with existing Navy Medicine enterprise capabilities, encompassing maintenance activities and ticket management.

Application and Web Development Support Services:

Handling the creation, administration, and support of custom web and scripting applications, including SharePoint, ASP, .NET, and JAVA. Our team provides expertise in planning, analysis, development, testing, and implementation of both commercial off-the-shelf (COTS) and custom web applications. Providing guidance for acquiring and integrating third-party packages, along with support throughout the Software Development Lifecycle (SDLC), ensuring compliance with DoD RMF protocols and processes.

FEATURED PROJECTS

Information Management and Information Technology Support (IM/IT) Professional Support Department of Defense (DoD), Defense Health Agency (DHA)

RWD provided comprehensive technical and functional Information Management and Information Technology (IM/IT) support, and associated project management in the execution of the Walter Reed National Military Medical Center (WRNMMC) mission. RWD's support included:

- Overarching Data Center Operations Support Services to include the provision of life cycle and continuous operations, maintenance, storage, administration, and planning/executing backup and recovery functions.
- High-level operational support for change control and processes for managing the website environment.
- Senior-level Program Managers, Program Analysts, and Subject Matter Experts with backgrounds in providing thorough and effective feedback in support of Federal Government decision-making.
- Information Assurance support services including Information Security System Managers and Analysts to provide oversight, and ensure relevant reporting complied across the IT environment.



FEATURED PROJECTS

Analytical and Technical Support Services (ATSS) | Department of Homeland Security (DHS) Transportation Security Administration (TSA)

RWD's team of subject matter experts provided analytical and technical support to assist the Office of Contracting and Procurement (OCP). Our team was instrumental in improving and providing innovations to current business procedures by utilizing automated Information Technology (IT) functionality across several divisions of Contracts and Procurement.

RWD staff managed software development and requirements documentation within the Software Development Lifecycle (SDLC), testing, project management, quality assurance, quality control, communications, change management, configuration management (on two different systems), training, graphic design, data analysis, market outreach, vendor outreach, and business analysis.



CERTIFICATIONS AND AWARDS

- #55 on Inc. 5000 Series: D.C. Metro's Top Companies, 2020
- #19 on Washington Business Journal's Fastest Growing Company List, 2019
- National Contract Management Association (NCMA) 8(a) Business of the Year, 2020
- NCMA Bridge Connect Award, 2020
- NCMA Atlanta Volunteer Company of the Year, 2020
- Small Business Contractor for Safety, Environmental Protection Agency (EPA), 2019
- SBA Small Business Person of the Year, 2017

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